



SANGHVI MOVERS LIMITED

Registered Office: Survey No. 92, Tathawade, Taluka Mulshi,
Pune, Maharashtra – 411033, INDIA

Tel.: +91 8669674701/2/3/4 + 91 020 27400700

Website: <http://www.sanghvicranes.com>; **CIN:** L29150PN1989PLC054143

Email: cs@sanghvicranes.com

Sub: Awareness about Online Resolution of Disputes in the Indian Securities Market through Online Dispute Resolution ('ODR') Portal

Date: 05/01/2024

Name of Member:
DP ID / Client ID / Folio No.:

Dear Shareholder,

This communication is in accordance with SEBI Circular dated 31st July, 2023 read with SEBI Circular dated 04 August 2023 about expanding the scope of the existing dispute resolution mechanism in Indian Securities Market by establishing a common Online Dispute Resolution Portal (ODR Portal) which harnesses online conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market. The mechanism to raise a complaint / dispute under the investor grievance redressal mechanism (including through the ODR web portal) is, as below:

1. Level 1 – Raising of Complaint / dispute with the listed entity / its Registrar and Transfer Agent:

Initially, all complaints / disputes against the issuer company (i.e. listed entity issuing securities) are required to be directly lodged with the issuer company / its Registrar and Transfer Agent ("RTA").

The shareholders of Sanghvi Movers Limited ("Company") may lodge the complaint / dispute by sending all the relevant documents through e-mail to grievance.redressal@sanghvicranes.com or pune@linkintime.co.in or by sending physical documents to the Company or its RTA as follows:

Company:

Sanghvi Movers Limited,
Survey No. 92, Tathawade,
Taluka – Mulshi,
Pune 411033

Registrar & Transfer Agents:

Link Intime India Private Limited,
(Unit Sanghvi Movers Limited)
Block No 202, Akshay Complex, 2nd floor,
Near Ganesh Temple, Off Dhole Patil Road,
Pune 411001

2. Level 2 – SCORES Portal:

Disputes remaining unresolved at Level 1 may be raised through SEBI Complaints Redressal System ("SCORES") which can be accessed at <https://www.scores.gov.in/>. FAQs on the process to be followed for registration / lodging complaints / disputes, is available on the following weblink: <https://www.scores.gov.in/scores/Docs/FAQ-SCORES.pdf>

3. Level 3 – ODR Platform:

After exhausting options at Level 1 & Level 2, if the shareholder is still not satisfied, the shareholder can initiate online dispute resolution through the ODR portal, within the timeframe available under law. The link for accessing the ODR Portal is <https://smartodr.in/login>. For more details, please refer the SEBI Circular. Alternatively, the shareholder could initiate dispute resolution through the ODR Portal, if the grievance lodged with the Company / RTA was not satisfactorily resolved or at any stage of the subsequent escalations above (prior to or at the end of such escalation/s). It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint / dispute is not pending before any arbitral process, court, tribunal or consumer forum or if the same is non-arbitrable under Indian law. There is no fee for registration of complaints / disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor / listed entity / its RTA (as the case may be).

The aforesaid SEBI circulars can be accessed on the website of SEBI or on the Company's website at <https://www.sanghvicranes.com>

This is for your information.

Thanking you!

**Regards,
For Sanghvi Movers Limited,**

**Rajesh P. Likhite
Company Secretary &
Chief Compliance Officer
Membership No.: ACS-13151**

Registered Office:

Survey No. 92, Tathawade,

Taluka Mulshi, Pune, Maharashtra 411033, India

CIN: L29150PN1989PLC054143

Tel No.: +91 020 27400700

E-mail: cs@sanghvicranes.com

Website: www.sanghvicranes.com

Note: This is a system generated Email. Please do not reply to this Email.